

Church Farm Close Medical Practice
Patient Participation and Reference Group

Thank you for your interest in joining the patient participation and reference group (PPRG) at Church Farm Close Medical Practice. The group is being established in order to give you, our patients an opportunity to work with practice staff in order to develop the practice.

All patients and/or carers of patients are eligible to join the PPRG. The group will be made up of practice staff, patients and carers.

The group will aim to meet 4 times a year. At these meetings any current practice issues will be raised, and patient opinion sought. The meetings will be held alternately at Lofthouse Surgery and The Manse, at varying times in order to ensure all patients have an opportunity to attend.

The practice will ensure that at least one member of the clinical team, one member of the management team and one member of the reception team is available at the meetings.

Please note that these meetings are not an opportunity for complaints, they are a forum to move forward and develop the practice for patients. Patient confidentiality will be kept at all times.

If you could please complete the attached form and hand it back to reception at your convenience. I will contact you shortly with the dates and times of the meeting.

If you would like to be involved but do not want to attend the meetings. Please complete the form and highlight that you want to be involved and give feedback via email or by post.

If you have any questions and would like to speak to me, please let the reception team know.

Thank you

Karen Nicholson
Practice Manager